

## Operating in a responsible, sustainable manner to limit our impact on the planet

Symphony is one of the UK's largest suppliers of fitted kitchen, bedroom and bathroom furniture and our customers include residential housing developers, social housing providers, independent retailers and builders' merchants. We understand the importance of operating in a responsible, sustainable manner and have always taken our responsibilities to the environment seriously. We are committed to playing our part by learning, innovating and implementing sustainable actions to limit our impact on the planet. We are proud of our history of innovation, and we continue to review and enhance our operations to ensure that Symphony is a leading example of sustainability within our industry.

### **Sustainable Approach**

This policy outlines our commitment to operating sustainably, preventing pollution caused by our activities and limiting our environmental impact through the ethical sourcing of timber-based products, the reduction of carbon emissions, the use of sustainable packaging materials and the reduction and recycling of waste.

### Timber Based Products

With our furniture being timber based we ensure that the wood we use is ethically sourced from responsibly managed forests, is FSC® certified and where we can, includes recycled content.

### Carbon Emissions

We understand the pressing need to reduce greenhouse gas emissions and so monitor direct carbon emissions from our operations and transport. We are registered with the Science Based Targets Initiative and are now working towards approval of Scopes 1, 2 and 3 baseline year data and setting of science based, net zero carbon reduction targets. Our suppliers are encouraged to decarbonise and create EPDs/LCAs for our product lines, and to optimise their packaging use.

Our Barnsley head office and manufacturing site is heated using two on-site biomass boilers that are fed with wood waste from our production operations. 2026 sees us sign up to REGO-backed electricity for all our sites. This electricity is procured via a consortium to ensure it is sourced from genuine renewable energy.

Our latest company car policy sees the introduction of fully electric vehicles, with the majority of the current fleet comprising hybrid electric vehicles. We operate a fuel-efficient delivery fleet where careful loading and detailed journey planning keep mileage, and therefore emissions, to a minimum.



Richard Bunton  
Director

# Environmental Policy



## Sustainable Packaging

We strive to create the appropriate balance between the use of effective but resource efficient packaging that protects our products from our facility to their installation. We utilise reusable blankets to protect the furniture on all our vehicles that deliver to building sites and where we use cardboard it is made using recycled materials. The specification of plastic packaging is closely monitored with our aim being to minimise the use of single use plastic packaging by either using alternative materials or by using recycled plastic.

## Waste

We reduce and eliminate where possible the waste produced at our manufacturing, head office and distribution sites. Segregated waste bins throughout our facilities ensure all waste is effectively and efficiently recycled.

## Environmental Management System

We have been awarded the ISO14001:2015 standard for our Environmental Management System for which we are audited twice a year. We have set controlled objectives through which we monitor our environmental performance and identify areas for improvement. These objectives are reviewed by senior management and help fulfil our aspiration to reduce our environmental impact.

## **Exceeding expectations**

In addition, we commit to comply with, and where possible exceed, legislative, regulatory and all other requirements to which we subscribe, that relate to environmental matters. This policy, endorsed by the directors of Symphony, is one of continuous improvement and is applicable to the manufacture and distribution of our kitchen, bedroom and bathroom furniture, plus associated products, across all of our operating sites.

A handwritten signature in black ink, appearing to read "Richard Bunton", enclosed in a light grey rectangular box.

Richard Bunton  
Director