

# Factory Shop: Limited Warranty

Symphony®

## IMPORTANT NOTICE

The goods sold in this outlet are discontinued, seconds, or returned goods.  
We therefore only offer a limited warranty in respect of them.

### Our Commitment

We warrant that the goods will be of satisfactory quality within the meaning of the Sale & Supply of Goods Act 1994 for a period of 30 days from the date of delivery, subject to the following.

The goods are sold 'as seen'. You are expected to examine the goods carefully prior to making your purchase. Any defect or fault which would have been apparent on a careful examination cannot be the subject of a warranty claim.

Warranty claims must be made as soon as any defect becomes apparent by the original purchaser within the 30-day warranty period.

We are not able to offer replacement goods, or replacement parts. We will only refund the price of the goods, or the relevant part of them, on valid claims. We will not repair any goods or pay any costs of repair or installation.

The following are not considered to be due to faulty manufacture:

- **Slight differences in the colour of any component as materials often reflect light differently.**
- **Woodgrain patterns on manufactured or natural products that are not uniform as this may be intentional.**
- **Products that have mellowed or changed colour in sunlight.**
- **Scratches on gloss and other components arising from everyday use.**
- **Product failure due to moisture ingress and failure to follow the care and attention instructions.**

This warranty applies to Symphony furniture installed in a domestic environment and excludes product that has been subject to misuse, neglect, alteration, damage, inexpert installation or general wear and tear.

**NOTHING IN THIS WARRANTY SHALL AFFECT YOUR STATUTORY RIGHTS**



Richard Bunton  
Director